

Agent is a winner



PROUD: The firm prides itself on recruiting people in West London who live and work in the community.

NORTHFIELDS is delighted to announce it has won a prestigious award for The Best Estate Agency, Training and Development, at the UK's first national awards scheme for estate agents. The country's best estate agencies were announced at a glittering awards ceremony hosted by BBC news presenter Fiona Bruce and attended by 350 delegates from across Britain.

Richard Palfreeman, managing director of Northfields, commented, "I am delighted to have been awarded Estate Agency of the Year for Training and Development. Along with our Investors in People Award 2002, this latest award continues to recognise the excellent calibre of our staff at Northfields and the importance that we place on recruiting, training and retaining staff".

At Northfields there is a belief in the importance of staff excellence to enable the company to continue to offer its clients and customers the best level of service at all times.

The Northfields customer service and professional expertise is monitored by customer feedback to help Northfields see where training and Development is needed. As a company it prides itself on recruiting local people in its West London offices who live and work in the community and have a valuable knowledge of the local area.

■ Northfields' local offices are in Northfields Avenue and The Broadway, Ealing. Telephone 020 8840 6666 (Sales), 020 8567 6660 (Lettings) or 020 8566 5500 (Sales and Lettings).